

Alameda County, CA

Alameda County Transportation Improvement Authority and Countywide Taxi Study

In November 2000 Alameda County voters passed Measure B, reauthorizing the County's half-cent transportation sales tax and establishing the Alameda County Transportation Improvement Authority (ACTIA). In consultation with ACTIA, Nelson\Nygaard Consulting Associates conducted a County Wide Taxi Study to address the lack of accessible taxis and barriers to inter-city taxi travel which impact mobility options for older adults and residents with disabilities throughout Alameda County.

The goal of the study was to identify the scope of the problem, develop a regional taxi ordinance, and present strategies for increasing the number of accessible taxis in the region. As part of this study, Nelson\Nygaard gathered data on taxi ordinances in each city in Alameda County, documented taxi contacts in each city, and conducted research on incentives for accessible

taxis in other cities. Further research identified examples of countywide taxi ordinances in other parts of the country. The project team solicited additional information from members of the taxi subcommittee, Paratransit Advisory Planning Advisory Committee (PAPCO), Technical Advisory Committee (TAC) and taxi operators in a series of meetings led by Nelson\Nygaard. The final report presents the results of the team's extensive research, and initial recommendations for achieving these goals. It includes an Action Plan to implement the project recommendations, a Sample Accessible Taxi Ordinance, and policies to encourage the purchase of accessible taxis.

The Countywide Taxi Study served as the basis for the ACTIA South County Taxi Pilot Project. The pilot is a subsidized taxi program which provides same day transportation services to older adults and people with disabilities in Fremont, Union City and Newark, expanding mobility options for this population.



Project Duration:

2003-2004

Ongoing technical assistance through 2009

Total Budget:

\$30,000 with \$5,000 per annum for technical assistance 2006-2009

For more information:

Alameda County Transportation Improvement Authority
1333 Broadway, Ste. 300,
Oakland, CA 94612
<http://www.acta2002.com/>

Contact:

Tess Lengyel
Programs and Public Affairs Manager
(510) 893-3347
tlengyel@acta2002.com