

Albany, NY

Albany NY5 BRT Operations and Management Study



Nelson\Nygaard led a team of consultants to work with CDTA in developing a Bus Rapid Transit (BRT) Management and Operations Plan. The objective of the study was to create clear strategies to guide CDTA through a three-year transition period from existing local service to blended BRT/local operations in the NY5 corridor.

Nelson\Nygaard's recommended approach divides the transition into three phases. The first phase, scheduled to occur in mid-2008, addressed the need for immediate modifications to existing scheduled service on the corridor to improve schedule consistency and reliability. The second phase encourages development of limited peak-period BRT service timed to coincide with BRT marketing and initial station development as well as roadway improvements. Full day BRT service will commence in the third implementation phase, in line with completion of BRT stations and installation of technology systems. This phased approach allows CDTA to concentrate limited resources on the start-up, and to avoid overwhelming customers with dramatic change.

The Management and Operations Plan was developed through an iterative process whereby the consultant team collected data and prepared technical analysis; this information was debated and discussed in meetings and workshops with CDTA management staff. The Management and Operations Plan outlines an implementation plan and associated costs for BRT services, facilities, service management, technology, and vehicles.



Project Duration: 2006–2007

Total Budget: \$200,000

Nelson\Nygaard Budget: \$100,000

For more information:

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