

New Hampshire

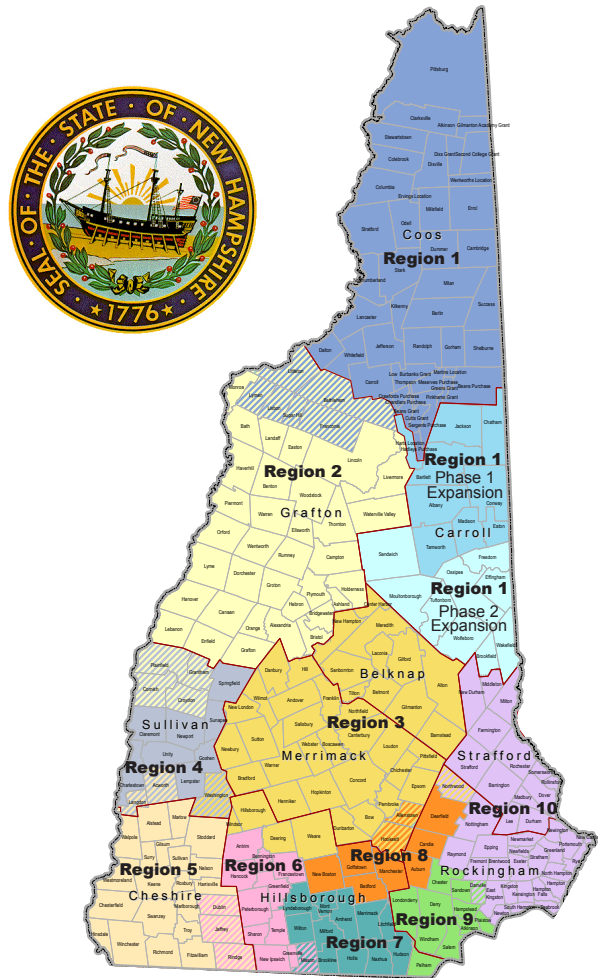
Statewide Coordination of Human Service Transportation Services



New Hampshire is a local control state that is largely rural, with some urban areas towards the south. With only a few fixed-route transit systems in the state, there is much reliance on community transportation services provided by local senior centers, community action programs, and human service agency operators. While facing growing demand for existing services and additional demand for new service in unserved areas, most of these human service agencies have been unable to increase or expand service due to funding constraints. Coordination of these community transportation services has long been identified as a means to expand services. However, until recently, there has not been the support at the state level to organize and establish an institutional framework for fostering coordination within the state.

This changed with the establishment of the Governor's Task Force on Community Transportation and the receipt of a United We Ride grant. With the grant, and on behalf of the task force, NHDOT retained Nelson\Nygaard to assess the status of existing community transportation services, and to develop a framework for coordination and an action plan.

The final report which was adopted by the task force included an action plan for implementation. This laid the framework for setting up a state-wide coordination council and ten regions, each to include a regional coordination council and a regional transportation coordinator. The action plan then set forth the role and responsibilities of each of the entities. Also included were recommendations and cost estimates for demonstration pilots and a process to implement the pilot efforts, a sample RFP for selecting a regional transportation coordinator, sample MOUs and by-laws for the recommended councils, and reporting forms necessary for the various funding sources.



Project Duration: 2005-2006

Total Budget: \$35,000

For more information:

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