

San Francisco Bay Area, CA

## MTC Coordinated Public Transit/ Human Services Transportation Plan



The MTC Coordinated Public Transit/Human Services Transportation Plan for the San Francisco Bay Area focused on developing strategies and solutions to address the mobility gaps faced by people with disabilities, older adults, and individuals with low income in the nine-county region.

The study was based on a comprehensive work plan that included: a review of recent local studies; a peer review of other coordination activities nationwide; a demographic profile of the service area; an inventory of public and human service transportation services; and extensive public outreach. Over 570 members of the public participated in outreach meetings and focus groups, and stakeholder interviews were conducted with selected individuals throughout the region.

Following this extensive needs assessment, Nelson\Nygaard developed a series of mobility solutions and coordination strategies to address service gaps. Solutions focused on short-term projects that could be the basis for grant applications by local entities. These included improvements to paratransit that exceed ADA requirements, those affecting non-ADA paratransit, additions to transit service and access to transit services, and information and assistance. In contrast, strategies tended to be comprehensive policy approaches that could ensure regional changes, which, in the long run, can have a more profound impact on addressing service deficiencies. Examples of strategies include enhanced land use and transportation coordination, coordinated advocacy, coordinated funding with human service agencies, flexibility of Medi-Cal funding, mobility management, and the promotion of alternative transportation modes.



**Project Duration:** 2006-2007

**Total Budget:** \$250,000

**For more information:**

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