

San Francisco, CA

## San Francisco MUNI Transit Effectiveness Project



Nelson\Nygaard participated in the first comprehensive reengineering of San Francisco Municipal Railway services and operations in over 30 years. The focus of the study was on maximizing effectiveness of services and providing for a sustainable, cost effective transit service that can be funded over time. Elements of the project included an emphasis on service delivery, service planning, organizational development and funding. Nelson\Nygaard's specific responsibilities included staffing a policy maker advisory board, directing the study, setting the vision for the planning work, assessment of current performance and establishing benchmarks for future performance.

**Project Duration:** April 2006–April 2008

**Total Budget:** \$1,000,000

**Nelson\Nygaard Budget:** \$200,000

**For more information:**

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