

State of Washington

Joint Transportation Committee, Special Needs Transportation Coordination Study



The State of Washington Joint Transportation Committee (JTC) contracted with Nelson\Nygaard Consulting Associates to examine and evaluate the effectiveness of special needs transportation in Washington State. In particular, the JTC sought to identify opportunities to enhance coordination of existing programs to ensure they are delivered efficiently and without duplication, and that they result in improved access and mobility for older adults, persons with disabilities, or those with low incomes.

The tasks for the study included (1) conducting a statewide inventory of special needs transportation services; (2) identifying federal funding and related barriers to special needs coordination; (3) examining service models in and out of state; (4) reviewing siting of facilities serving persons with special transportation needs; (5) identifying methods to improve coordination among agencies and providers; and (6) convening a series of four forums to allow for public participation throughout the state.

The study also provided an opportunity to assess the effectiveness of the statewide coordinating council in order to enhance and strengthen its role.

The project culminated with the publication of a final report that presented key findings and offered a range of solutions and strategies to enhance coordination of human service transportation. Finally, the report offered potential action steps and suggested champions to implement these recommendations. As a next step, the Legislature has authorized establishment of a work group to pursue implementation of the recommendations.



Project Duration: 2008

Total Budget: \$300,000

For more information:

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