

PARATRANSIT PLANNING AND ADA COMPLIANCE

Nelson\Nygaard's principals in the field of paratransit have collectively completed over 70 planning and ADA compliance projects. The firm's commitment to transit systems that reflect the civil rights of people with disabilities is balanced by a full cognizance of the operational and financial realities of paratransit planning.

Operations Planning

Each of the firm's senior staff members in the paratransit sector has over 20 years of experience in paratransit operational planning. Nelson\Nygaard's operations plans fully integrate conflicting needs and build on community consensus and the diverse interests of stakeholders.

Policy

The firm's extensive national experience allows us to share our knowledge of best practices from dozens of transportation agencies. Nelson\Nygaard brings to policy development a thorough understanding of the real-life implications of different policies on consumers and on paratransit performance.

Compliance

All Nelson\Nygaard senior staff members in the paratransit field have been engaged with this issue since before the passage of the ADA, and were heavily involved in the early development of ADA compliance; we provide a deep, nuanced understanding of the complexities of ADA regulations and how these translate to fixed-route and paratransit operations.

Research

David Koffman, together with Richard Weiner and Will Rodman, lead the firm's research practice. His reputation is built on national and regional research that has had a significant impact on accessible transportation policy, implementation and operations at local levels.



Recent Projects include:

- **Access Services, Los Angeles** — Annual Performance Evaluations
- **Regional Transit Authority, Chicago** — RTA ADA Paratransit Plan
- **City and County of Honolulu**— Paratransit Service Study
- **Transit Cooperative Research Program, Washington DC** — Paratransit Demand Estimation