

TAXIS

Nelson\Nygaard brings a unique approach to integrating taxis into the wider transportation system: combining research, policy development and on-the-ground implementation. We've worked closely with the taxi industry, regulators, transit agencies and user groups to broker consensus on industry reforms, and expand access for riders.

Regulatory Reform

Nelson\Nygaard's regulatory plans have shown how to improve availability, customer service and enforcement while maintaining driver incomes and industry revenue. We can help a community develop consensus and implement the best mix of entry controls, fare regulation and service standards that reflects the local context and objectives.

Transit Integration

Nelson\Nygaard can identify when taxis are a cost-effective alternative to dedicated paratransit, providing a win-win of better ADA service and lower costs. We know how to model the optimal service mix, quantify the potential savings and develop contracting and other service delivery arrangements.

Accessibility

With expertise in paratransit and ADA compliance as well as taxi operations, Nelson\Nygaard harnesses the potential of taxis to improve mobility for people with disabilities and older Americans. We have developed detailed Code requirements for taxi accessibility, and subsidized taxi programs that integrate seamlessly with ADA-required paratransit service.



Recent Projects include:

- **Sacramento, California** — Taxi Regulations Study
- **Alameda County, California** — Paratransit Taxi Study
- **Transit Cooperative Research Program, Washington DC** — Dedicated/Non-Dedicated Service for Demand-Responsive Paratransit