

# Richard Weiner

## Principal



Richard Weiner has more than 27 years of experience in both the public and private sectors of the transportation industry, primarily in the area of ADA paratransit planning. He first created a new paratransit eligibility process in his role as Deputy Director of New York City's ADA paratransit program in 1988-1992. Since joining the private sector in 1992, Richard has worked with dozens of paratransit programs to achieve compliance with ADA regulations.

## EDUCATION

Master of Urban Planning, Hunter College, City University of New York  
Bachelor of Social Work, Hebrew University of Jerusalem

## EXPERIENCE

### **Nelson\Nygaard Consulting Associates Inc.**

Senior Associate, 1999–2003; Principal, 2003–Present

#### **Paratransit**

- Paratransit program evaluations and/or compliance assessment projects in Boise ID, Tucson and Flagstaff AZ, Chicago, Merrimack Valley, MA and Carson City, NV. Recommendations resulted in productivity improvements and consolidation of multiple programs. Team member on numerous other paratransit evaluations.
- Evaluation and revision of ADA paratransit certification programs for the cities of Reno NV and Santa Cruz CA, King County WA, North San Diego County, Boise ID, Honolulu, HI and the Metropolitan Transportation Commission - a three year Bay Area-wide project involving heavy community and agency input into program revisions for 100,000 registrants.
- Technical Advisor to Alameda County Transportation Improvement Authority on a variety of sales tax-supported pilot transportation programs serving older adults and people with disabilities including paratransit waiting areas, subsidized taxis, fare assistance, medical return trips and a voluntary escort program.
- Provided technical assistance on ADA-related projects for AC Transit, SamTrans, Santa Clara VTA, East Bay Paratransit Consortium, San Diego MTDB.
- Provided consulting services to South African Department of Transport and other local entities in the development of accessible transportation services in South Africa.

#### **Research**

- Synthesis Study for Transportation Research Board: "Integration of Paratransit and Fixed-Route Transit"
- Technical Bulletin on Accessible Communications in Transit Facilities and Vehicle (Access Board).
- "Status Report on the current use of wheelchairs and other mobility devices on Public and Private Transportation", for Project ACTION.
- "Assessment of the Accessibility of Fleet and Facilities of Translink", Vancouver, BC.
- Wayfinding study for TransLink, Vancouver, BC.
- "Bus Rapid Transit Accessibility: Best Practices," for TransLink, Vancouver, BC
- Synthesis study for Transportation Research Board: "TCRP Synthesis 30: ADA Paratransit Eligibility Certification Practices".
- For Project ACTION: "ToolKit for Bus Stop Accessibility and Safety Assessment".

- TransLink Accessibility Study evaluating accessibility of proposed design of smart card fare collection technology for Bay Area transit systems.
- National Council on Disabilities report: “Current State of Transportation for People with Disabilities” (contributor)
- AARP report: “Impact of Federal Programs on the Transportation of Older Adults” (contributor)
- Researcher for “Evaluating Transit Operations for Individuals with Disabilities” study sponsored by the Federal Transportation Research Board to investigate integration of fixed-route and paratransit service delivery (focus on paratransit feeder to fixed-route services).
- TCRP Report B-28 “Improving ADA Complementary Paratransit Demand Estimation” (contributor)
- National Council on Disabilities study of ADA paratransit compliance with Disability Rights Education and Defense Fund (DREDF), evaluated compliance from the perspective of the both the disability community and transit agencies.

#### **Older Adult Mobility**

- Needs Assessment for National Center on Senior Transportation.
- Strategic Plans focused on mobility for older adults, including Solano County and City of Concord CA, Merrimack Valley, MA, and the State of Colorado.
- Strategic Plan for Accessible Transportation Services in San Mateo County, identified needs and developed strategies for underserved populations who face mobility barriers due to disabilities, linguistic challenges, and geographic isolation.
- Technical Advisor to East Bay Community Foundation on disbursement of one million dollar grant to promote senior mobility in the East Bay.
- Collaboration with American Society on Aging on provision and evaluation of new Older Driver Wellness program.

#### **Fixed-Route and Hybrid Service Planning**

- Multi-year data collection and analysis of two new Rapid Bus service corridors for AC Transit in Alameda County, CA.
- Implementation Plan for new fixed-route service in Carson City, NV.
- Feasibility study of shuttle service in Sedona, AZ, serving both visitors to Oak Creek Canyon and local residents.
- Service Planner on a variety of other projects, including the development of hybrid services for the City of Carlsbad, NM, community transportation needs in Santa Clara County.
- Conducted performance audits of small transit agencies in California.
- Principal Investigator for numerous small city fixed-route and paratransit programs, including Tri-Delta (Antioch, CA), WCCTA (Hercules, CA), Camarillo, CA, MTA (Mendocino, CA), LAVTA (Livermore, CA), Health Plan of San Mateo, CA, Tri-Met (Portland, OR).
- Managed for three years the FTA Triennial Reviews of small and medium size grantees throughout the southeast and western United States.
- Prepared technical reports on transportation issues, including analysis of capacity constraints at the New York New Jersey Port Authority Bus Terminal, Midtown Manhattan Distribution, Busways and Exclusive Bus Lanes. Responsibilities included evaluation of route modifications, conducting traffic counts, and examination of various alternatives for increasing transit usage on trans-Hudson crossings.
- Performed analysis of potential transit demand between Staten Island and New Jersey.

- Coordinated traffic count surveys for New York City Department of City Planning Transportation Division projects.

#### **Transportation Service Coordination**

- Nine-county study for MTC in San Francisco Bay Area.
- Statewide coordination study for two private foundations in Colorado to identify transportation service coordination opportunities. The study also addressed senior mobility strategies in the Denver metropolitan area.

#### **Low Income Transportation**

- Welfare-to-Work Transportation Plans for Marin and Contra Costa Counties in which transportation needs of primarily low-income mothers were assessed and a Strategic Plan developed for addressing these needs.
- Five Community-Based Transportation Plans in Richmond, West Berkeley, East Oakland, Concord, and Santa Rosa.
- Evaluation of Immediate Needs Transportation Program for Los Angeles MTA

#### **Other Alternative Transportation**

- Establishment of a Regional Taxi Authority for Monterey County
- Tribal Transportation Needs Assessment for 21 California tribes

#### **Legal Technical Assistance**

- Legal technical expertise provided as part of settlements in litigation cases for Los Angeles World Airport, California Attorney-General's Office, Brooklyn Legal Services, Disability Law Center in Baltimore, Maryland Department of Transportation, Clark County Regional Transportation Commission in Las Vegas. Monitor representing Attorney-General's Office in settlement of ADA case for Sacramento International Airport Parking Shuttle.

## **PREVIOUS EXPERIENCE**

### **Crain & Associates**

Senior Associate, 1992–1999

### **New York City DOT (Office of Paratransit Operations)**

Deputy Director, 1988–1992

### **Port Authority of New York and New Jersey, Planning & Development Department**

Strategic Planner, 1986–1988

### **New York City Department of City Planning (Transportation Division)**

Transportation Planner, 1984–1986

### **MTA, New York City Permanent Citizens Advisory Committee**

Staff, Permanent Citizens Advisory Committee, 1983–1984

## **PROFESSIONAL MEMBERSHIPS AND AFFILIATIONS**

### **Access Exchange International**

President

- AEI provides technical assistance on accessible transportation to developing countries.

## **PUBLICATIONS**

- “The Use of Wheelchairs on Public Transportation”, APTA
- “Assessment of the Safety and Accessibility of Bus Stops”, Transed



**Richard Wiener**  
Principal

- “Paratransit Eligibility Determinations”, Transed
- “Impact of ADA on Senior Transportation Options,” TRB
- National Council on Aging – ASA
- Leadership San Francisco
- Alameda County Developmental Disabilities Commission
- “Transitioning from Dial-A-Ride to Hybrid Services” CTAA
- “Transporting People with Cancer,” American Cancer Society
- “Global Accessible Transportation Trends,” APTA
- “Paratransit Technical Assistance Program,” CalACT
- Various paratransit-related topics at the Transportation Research Board (TRB) conferences
- Human Rights Day “Mobility for All” Conference in Johannesburg, South Africa