

# Will Rodman

## Principal

***Will Rodman has 28 years consulting and operations management experience in the public transportation industry. He is nationally recognized as an expert in planning and evaluating paratransit services, coordinated services, and community transit services.***

Master of City Planning Program,  
University of Pennsylvania,  
City and Regional Planning,  
1976-1977, Emphasis in  
Public Transportation

B.A., Architecture,  
Wesleyan University



San Francisco, CA  
415-284-1544

New York, NY  
212-242-2490

Portland, OR  
503-228-2152

Boston, MA  
617-521-9404

wrodman@nelsonnygaard.com  
www.nelsonnygaard.com

## Experience

### **Nelson\Nygaard Consulting Associates, Inc.**

*Principal in charge of Boston office, 2004–Present*

#### **Paratransit Services – Service Planning and Evaluation**

- Project Manager, ADA Paratransit Funding Plan, RTA (Chicago).
- Project Manager, Paratransit Service Study for City and County of Honolulu.
- Project Manager, Efficiency Evaluation of NJ Transit's Access Link (sub to TranSystems).
- Senior Reviewer, Performance Evaluation of Access Services in LA.
- Senior Reviewer, Performance Improvement Study for North (San Diego) County Transit District's ADA Paratransit Service (LIFT).

#### **Paratransit Services – Research Studies**

- Principal Investigator, TCRP B-30 research effort on the Optimal Split of Dedicated and Non-Dedicated Service for Demand Responsive Paratransit.
- Project Manager, Easter Seals Project ACTION research study on ADA Service Alternatives in Rural and Small Urban Communities (sub to TranSystems).

#### **Coordination of Public Transit and Human Service Transportation**

- Project Manager, Coordinated Public Transit - Human Services Transportation Plan, Regional Transportation Authority (Chicago).
- Project Manager/Task Leader, Coordination Task, Honolulu Paratransit Study.
- Project Manager, United We Ride Coordination Study, MRCOG, New Mexico.
- Project Manager, United We Ride Statewide Coordination of Human Service Transportation, New Hampshire DOT. Technical Assistance to New Hampshire DHHS.
- Project Manager, Technical/Facilitation Assistance to Denver Regional Mobility and Access Council (DRMAC) and Colorado Inter-Agency Coordination Council for Transportation, Access, and Mobility.
- Coordination Task Leader, Analysis of Colorado Human Service Transportation and Public Transit Systems, for the Rose Community Foundation / HealthONE Alliance Getting There Collaborative.
- Project Manager, Minnesota Coordination Study for MnDOT (sub to RLS & Assoc.).

**Prior Consulting Experience in Paratransit Services and Coordination Planning**  
Led Multisystems' paratransit consulting practice for several years, directing or playing a leadership role in paratransit or coordination projects for:

- Metropolitan transit/paratransit agencies in Albuquerque, Buffalo, Chicago, Denver, Honolulu, Los Angeles, Oakland/East Bay, Philadelphia, Salt Lake City, Wash., DC.
- Transit/paratransit agencies in smaller cities such as Dayton, OH, Kalamazoo, MI, Muncie, IN, Nashua, NH, and Norwalk, CT.
- Regional transit agencies in Lehigh Valley, PA and Merrimack Valley, MA; also agencies in DuPage Co., IL; Gloucester Co., NJ; Montgomery Co., PA; Rockland Co., NY; San Mateo Co., CA; Somerset Co., NJ; St. Joseph Co., MI.; Westchester Co., NY.
- Speaker and workshop instructor on paratransit and coordination at national conferences (APTA, TRB, TLPA, Easter Seals Project ACTION, and CTAA) and state association conferences (CalACT, F-CTD, NHTA, NYPTA, PPTA).

#### **Paratransit Brokerage Operations, Planning, and Management**

- Designed, implemented paratransit brokerages in Albuquerque, Boston, Quincy, and Merrimack Valley, MA. Assisted with design, implementation of ACCESS brokerage in Pittsburgh and provided corporate oversight of that project for several years.
- Served as GM of the "The Ride" brokerage in Boston's South Shore area.